



2020

QUALITY POLICY

A large, stylized graphic of the letters 'FCE' in a light grey, outlined font. The letters are positioned in the lower half of the page, with a large, faint pyramid graphic behind them that matches the one in the logo. The 'F' and 'C' are connected at the bottom, and the 'E' is separate.

FCE (WALES) LIMITED

FCEWLTD-QP0300/20

FCE (Wales) Ltd Quality Policy Statement

FCE (Wales) Ltd (the 'Organisation') aims to ensure that its products and services meet the needs of its customers at all times in accordance with contractual requirements, its policies and procedures.

Top management are responsible for the implementation of our Quality Management System and for achieving and maintaining the ISO9001:2015 certification. The scope of our Quality Management System covers all activities stated within our Scope Document (FCEWLTD-SD0001/20 and we are committed to:

- A) Develop and improve the Quality Management System
- B) Continually improve the effectiveness of the Quality Management System
- C) The enhancement of: -
 - 1) Quality, specification and integrity
 - 2) Customer satisfaction
 - 3) Supplier performance
 - 4) Risk minimisation
 - 5) Work ethics and best practises

FCE (Wales) Ltd has a continuing commitment to:

- A) Ensure that customer needs and expectations and fulfilled with the aim of achieving customer satisfaction
- B) Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements
- C) Establish the Quality Policy and its objectives
- D) Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management system
- E) Ensure the availability of resources

We shall endeavour to comply with all relevant statutory and regulatory requirements and constantly monitor our quality performance against objectives and implementing improvements when appropriate.

All personnel understand the requirements of the Quality Policy and abide with the requirements of the Quality Management System as defined in the Quality Procedures Manual (FCEWLTD9001/20) This Quality Policy is regularly reviewed in order to ensure its continuing suitability,

Copies are made available to all member of staff and relevant interested parties along with copes of minutes of Management Reviews, or extracts thereof, in accordance with their role and responsibilities as means of communicating the effectiveness of our Quality Management System

M. Dixon.

Signed:

Name: Mark Dixon

Title: Health & Safety Manager

Date: 20th January 2020



FCE
(WALES LTD)